



## POSITION PROFILE

<b>Position Title:</b>	Casual Technician	<b>Remuneration:</b>	LPA Level 4-7
<b>Organisation Unit:</b>	Technical Operations	<b>Employment Type:</b>	Casual
<b>Term of Contract:</b>	Casual	<b>Classification:</b>	LPA

### DESCRIPTION

The National Institute of Dramatic Art features a large range of performance venues, holding student productions, as well as internal and external events.

The Technical Operations Department consists of a dedicated team of reliable, enthusiastic, and hardworking technicians who deliver exceptional technical expertise while ensuring consistent, high-quality results. NIDA's technicians support a wide range of activities across our theatres and education spaces.

This role specializes in providing technical support for classroom and meeting room AV systems and assisting with the smooth operation of the AV store but may also involve working on live performance events in various capacities.

Other roles technicians perform throughout the year include minor install, general repairs, inventory management and support for lecture recordings and archival filming of productions.

Casuals for working at NIDA within the Technical Operations Department work under the Live Performance Award starting at Production and Support staff level 4.

### KEY ACCOUNTABILITIES

Previous experience in some of the following areas is required:

- Experience with AV support for corporate or education institutions including classrooms, meeting rooms or large rehearsal spaces
- The ability to methodically troubleshoot failures in complex AV systems
- Familiarity with delivering 1<sup>st</sup> or 2<sup>nd</sup> level technical support in a helpdesk environment
- Experience with common lecture capture, web conferencing and live streaming platforms- Echo360, Teams, Zoom, Vimeo
- Familiarity with AV over IP (AVoIP) signal distribution platforms and protocols- Dante, NDI, MediorNet, Q-SYS
- Baseline familiarity with IT networking- Setting IP addresses, creating small networks for audio and video systems

- Experience on the set-up and operation of basic camera equipment and associated audio recorders for capturing lectures and archival recording of live performances
- Familiarity with inventory management or equipment hire
- Experience in electronics fault finding, repair and maintenance

Relevant qualifications in electrical test and tag, working at heights, construction white card or electronic equipment maintenance is highly desirable.

## JOB PREVIEW

### How to apply

A brief cover letter addressing how your skills and experience relevant to the position and outline your general availability.

A short resume including at least two references who can comment on your professional experience in educational / corporate AV support

### Interviews

We will conduct interviews either by phone, Teams or face to face, depending on your availability. Please be aware that as a casual employee work is not guaranteed. It is neither regular nor consistent.

To apply please click the link on the NIDA website <https://www.nida.edu.au/about-us/careers>

For a confidential discussion about this role, please contact [brett.valentine@nida.edu.au](mailto:brett.valentine@nida.edu.au)